



## **Ifracombe Pier Car Park**

### **We asked..... You said.....**

The survey ran from 17 June 2024 to 29 July 2024

169 responses were received.

0 Paper surveys have been transcribed into the results.

All additional comments provided where the questions allowed for further text to be provided have been forwarded to the team separately for consideration.

To find out the results of this survey, and how it has affected the way we work, or what we have done as a result of the answers you have given please follow this project's progress at: the meeting of [Strategy and Resources](#) on 7 October 2024 when this will be discussed by the relevant committee.

Question one and two relate to personal information that won't be reported within this summary.

#### **Q3. Are you answering as:**

An individual/member of the public = 163

On behalf of an organisation = 6

#### **Q4. Name of Organisation**

Ifracombe coastal cruises ltd

The Elmfield

Ocean Backpackers and the Proper Marmalade Shop

Ifracombe Sea Safari

Ilfracombe Round Table

Ilfracombe aquarium

### **Q5. Postcode**

EX31 = 8

EX32 = 3

EX33 = 3

EX34 = 151

EX35 = 1

EX36 = 1

LN1 = 1

EX39 = 1

### **Q6. Do you use the Pier Car Park?**

Yes = 106

No = 62

Left unanswered = 1

### **Q7. If you use the Pier Car Park how frequently do you park there?**

Daily = 8

Weekly = 19

Monthly = 25

Less Frequent = 70

Left unanswered = 47

### **Q8. When using the Pier Car Park, have you identified any issues where improvements could be made to improve accessibility for all users?**

143 responses were left:

Disabled access.

The movement through the carpark is chaotic and walking as a pedestrian feels a bit disorientating.

Dangerous for pedestrians to access it due to narrow entrance road

Disabled parking spaces we need a few more

You don't know when you enter the car park if there are any free spaces and you get blocked in with lots of other people in the same dilemma. Also people go into the car park to turn round when they have parked illegally in Quay road.

Less area taken up in front of harbour office will prevent congestion on entrance and exit to car park

More space needed for bays, and more easily accessible pay points.

Difficulty navigating around the parked vehicles towards the Verity end of the carpark.

Covered seating benches, pavements around the carpark to stop people walking where cars are supposed to drive and park. Disabled bays to be close to a pay machine and some more disabled bays nearer to where the tour boats and ships board.

People walking down the middle of the road and cars not knowing where to go

The Quay is too busy for cars going in both directions. There are pedestrians, children and dogs as well as delivery vehicles. Tricky driving in the low season but downright dangerous in the holiday season. A horse and a land train add to the chaos.

Public access

To remove all A boards, display bikes and vehicles which are parked along the quay which obstruct the free flow of vehicles to and from the car park, stop the mates bit and impose fines if needed, though you needed planning permission to site A boards,

Close the car park and make the street pedestrian only apart from deliveries. Would be a huge improvement. Make a new car park elsewhere.

"Yes access is not car friendly as the road down is not suitable for 2 cars especially when cars are parked outside of the many businesses that use this road for parking for deliveries i.e. Just eat and signs. Also turning in the designated Turning area not friendly.

Increase disabled car parking if possible"

No, money should be spent for more important improvements around the town rather than car park!!!

No cars parked on the quayside or a footpath there instead, with cars parked length ways. Though personally I think the area is wasted on parking and should be full of

attractions. Some covered. Bring back the fair and bird man. Equally I love parking there in winter and watching the storms. Can't win really.

More disabled accessible access throughout harbour. Widen paths for wheelchairs

No

I think all parking should be removed. The area should be pedestrianised and parking created elsewhere.

Main problem is the road leading to the carpark, pedestrian walking, and cars parked causing traffic jams.

"Get rid of it, Can't believe you still want to keep it as a carpark

Shocking money grabbing council

Create a park and ride system and make our harbour area a vibrant pedestrianised area with live music, pop up stalls and other performing arts"

Line markings should be clearer, spaces are tight

The road approaching the car park is too busy in the summer and poses a danger to pedestrians. It also makes the Pier area very congested and an uncomfortable place to be when it's busy.

It shouldn't be a car park

"Yes, the access to the car park is incredibly dangerous. Children, push chair, holiday makers walking in holiday mode. People queuing for fish and chips. Add to that, cars and motorbikes driving. IT IS AN ACCIDENT WAITING TO HAPPEN."

"The whole area would be significantly improved if it was pedestrianised. Squeezing cars through the narrow harbour area when people are holiday making is such a shame and dangerous.

Consider a park and ride please"

Yes, the access road is flooded with pedestrians which is great but it's a very narrow pavement and would be great if it was pedestrian only between certain times or traffic light controlled for single carriageway possibly with a couple of loading places for the takeaways.

Access road to carpark is too dangerous. Should have traffic lights either end to control traffic up and down the road to access the car park particularly in the summer months when the road is busy.

I don't park there but visit as a pedestrian.

No

Very dangerous having so many pedestrians and cars in such a confined space. It won't be long before there's an accident.

I believe this whole area would benefit the town more if it was made into a community space, a market, events, music, motorbike gatherings, the minis - our

pier is wasted as a car park. Park & Ride from the swimming pool and other car park by the putting course as the land train was doing. We need to make Ilfracombe pier more attractive to locals & visitors alike.

Very dangerous entry with many pedestrians, walking close to moving vehicles. Pushing a buggy is very dangerous, no room on the pavement so you have to push the baby in the road. You can't walk down to the end without wading in moving traffic. The path just stops.

no not really

It should be closed to traffic and used for tourism

Less cars... Ideally access only. It's a brilliant place to be as a pedestrian, but it can be very dangerous with so many cars, especially as there are so many idiots who want to go fast.

I do use it as a pedestrian and it's an uneasy mix of cars and pedestrians. I wish the Pier had more limited parking and more opportunity for pedestrians to use it and for events or other activities.

The cars

I only use it as a pedestrian and I find the presence of cars inappropriate for such a showpiece location

Price

No continual walk way without having to come off of foot path and walking down the road part

Please bear in mind wheelchair users and the disabled in general eg payments could be nearer disabled parking

Very dangerous reversing out of spaces in tourist season as so many people about

Remove the car park or finish stage 2 of 3 that was promised when re-developing it in the first place. Removing the car park would give businesses room to put seating, fun fair & attractions to bring more people here!

It is very dangerous for pedestrians, not just on the pier, but along the road from the Sandpiper to the pier. I would get rid of the car park and pedestrianise the whole area. It would be more welcoming for visitors.

The pedestrian route to it and around it doesn't flow very well.

Remove the carpark

The problem is the access road is not suitable. It should not be a car park

I work in a Cafe at the quay and walk around it frequently, I can also see it from my home. The car park itself is sufficient however I believe an out of town car park with a shuttle bus into the town centre, like a park and ride, especially for those on boat trips and not using the local businesses such as the Waverley, would massively increase the number of people using the car park for the businesses in town.

Pedestrian and traffic separation could do with improvements

My parents have parked there occasionally. I do not drive. It could benefit from improving pedestrian safety.

The parking spaces are now too small for modern vehicles, which are now much larger. It has become difficult to get in/out of a vehicle when another vehicle is in the neighbouring bay.

The car park is not user friendly for pedestrians or car owners, it's busy, small and dangerous during busy times. Along with that when the boats come in there is total madness. I don't know how people have not been injured.

Should be pedestrianised

It would be much more pleasant for visitors and locals to walk round the pier if it was not a car park at all. But, I understand you need the revenue - an idea below.

Pedestrian use must be improved particularly when people are queuing up to go on boat trips for the Oldenburg, Waverley, Ilfracombe Princess Etc.

Larger spaces.

"Pier car park should be change of use maybe a fun fair there all summer / lido/ swimming pool with tubes café, bar etc.

Quay Road is meant to be no parking!!! There's always cars parked along there all day every day & night all year round it's a joke people then can walk freely

Should be closed 10am -4 pm"

Quay Road is completely unsuitable as a car park access / egress route. Large vehicles (coaches, Lorries, etc. must be banned as a minimum). No safe pedestrian route beyond second landing / stone bench area across to Verity and onwards past Benricks.

It should not be a car park and should be pedestrianised.

No

Yes. Some of the kerb stones are trip hazards. There is minimal turning space so if you go in and find no spaces it is hard to get out again. The bays are very narrow in places leading to only one side of the vehicle being accessible. I've seen folks struggle to get elderly or disabled passengers out of their cars which creates stress and upset. The tendency is for pedestrians to come into contact with cars more often than they should, especially in the area beyond the chapel.

I truly believe there should only be vehicular access to the pier for disabled parking and deliveries, especially in the summer. More should be made of the Larkstone Lane Car Park and Hillsborough Car Park both of which are underutilised with poor maintenance - this would free up the Pier for more tourist facing activities, fairs and public events - all accessed on foot by those able. Traffic along the Quay is dangerous in summer and can ruin what should be a very pleasant stroll to the harbour.

I will closed Pier Car Park and create tourist attraction zone. Tourists attraction zone can be connected to entertainment, small amphitheatre using St Nicholas hill as a base, and concert, theatre performances, film festival, fashion festival etc. can be organized by Devon events companies or Ilfracombe tourism centre in partnership with local tourists centre like ours in Woolacombe, throughout a season. We need to improve value added sale during our season for small and medium size business and encourage investors to buy derelict hotels.

The in/out roundabout at entrance to car park is too tight - but I acknowledge the road is very narrow

In the warmer months, (April to Oct) cars trying to access the car park and all along the quay road are a nuisance to pedestrians, mainly tourists trying to enjoy the beautiful environment, access the boat trips, and use the various retail outlets and restaurants.

No

Restricted. Vehicles at busy times

Pedestrian safety

"It is a scandal that such a stunning space, right on the coast, next to St Nicholas Chapel and Verity, on the SW Coast Path you are keeping the car park. Who on earth would put a car park here? Prime space for cafes, bars, live music, art, drama, pop up restaurants and bars, entertainment, stalls etc.

Cars could park slightly out of town and get the Dotto, horse and carriage, a bus or walk in.

I see you are upgrading the car par tarmac. Who suggested that, I wasn't asked my opinion about that, it all sounds like a foregone conclusion. I despair when I see an ugly car park in a prime catchment area for tourism. Really: the people who spend my tax money should be ashamed of themselves.

Sadly, I know fine well I'm wasting my time writing."

N/A

The spaces aren't clearly marked.

Getting there past the shops is not ideal. Pedestrians and dogs wandering in the road.

Doesn't seem to be any structure to it and very dangerous when trying to walk over to verity. Needs to be clear path ways and more friendly to people walking.

I strongly believe the Car Park should be closed all year round and the space used for Markets and festivals. The road should be pedestrianised to make it safer and provide much needed outdoor seating. The current traffic hinders business improvements and is very dangerous.

Routes for pedestrians and ignorant drivers who speed orblock the road

Clear road markings

Make the approach road and the pier a vehicle free zone (with a limited time for deliveries to businesses), the whole area would be so much nicer and more useable for all, with no vehicles squeezing past pedestrians and also those in wheelchairs, children in pushchairs, etc.

The road to the car park is very narrow and as a pedestrian quite hazardous. It would be useful to have a car park full indicator somewhere to prevent unnecessary trips to the car park to find it full. As it is a prime location it could also attract a higher parking charge.

It's awfully placed. The road along the beach to get to it is an accident waiting to happen. If it must remain a car park so the council can get more money then remove the parking outside the shops along the beach. Children/dogs all walk out from behind cars and holiday makers are not exactly in caution mode all the time. If an accident happens this will be the councils fault.

No

Wrong place for a car park. To get to it you have manoeuvre right, often extremely harbour roads. It would far better to use this car park for pedestrians only. Put a fairground on it for example. Make it a go to attraction

No spaces

No

No continuous pedestrian route around the area. Several places require pedestrians to walk into traffic routes

No. I appreciate the fact that I can chain my motorcycle to a substantial immovable railing, so I would like to see such security features remain.

The fact that thousands of cars drive in and out of it along with thousands of pedestrians at the same time is just so dangerous. You need to create less spaces and create a proper pedestrian walkway around the entirety of the car park. Provide a space for bins for local traders as you have taken away that option from them from Cheyne Beach with no consultation and also create some more seating areas for people to enjoy the views. Another playground would be fantastic.

Stop cars using it

High volume of traffic mixed with many people on foot, children and dogs

No

The pier could be so much better utilised, what an eye sore to have a potentially beautiful pier used as a big car park...

Access and flow

Easier access ramps

The car park is dangerous for pedestrians and should not be on the pier at all. The access road is extremely dangerous for all pedestrians but especially children.



Pavements are too crowded and street furnishings are hazards. Cars do not obey loading or parking restrictions.

No

I think the whole pier car park should be pedestrianised. A park and ride system could run from the long stay car parks during the summer months.

Stop pedestrians walking in the road on the Quay. Put pedestrian walkways in yellow like the opposite side of the harbour, Signage stating that roads are for cars not for walking on and that includes the car park as well as the Quay. Put a 6 inch high metal rail along the wall on the quay to stop people from sitting on the wall feeding chips to the seagulls. Remove the seats from the wall on the Quay, they only encourage people to walk in the road. Area by Harbour masters office to be for disabled spaces and permit holders only, NOT EV chargers. Remember the Quay is used for parking boats for 6 months of the year that must be taken into account as well as rich tourists.

The entrance is tight with people crossing and the turn by verity often causes a jam.

"There should be no parking on the access road to the Pier - deliveries and access should be limited to early morning i.e.: 6:30 to 8:00 am and in the evening after 10:00 pm.

Other seaside towns in Devon & Cornwall seem to have implemented similar restrictions on roads of this kind"

The road leading to the car park can be dangerous for pedestrians at busy times as there is a pavement only on one side.

Access along the Quay is a nightmare, especially when the signs are all placed on the street or cars parked outside Lynbay. Combined with tourists walking on the road, it just becomes gridlocked along that stretch of road. There's also the issue of tourists walking in the road or queuing in the road for the Waverley as there's not really enough room for cars to pass there anyway but for a couple of hours around the Waverley's arrival or departure this becomes exaggerated and impossible for cars to move into or out of the area. I have personally witnessed a tourist hit by a car while he was stood in the road waiting for the Waverley as cars tried to squeeze past each other.

"Poor entry into car park.

Pavements are too narrow for pedestrians.

Signs from fish and chip restaurants block the road or pavements.

My parents are elderly and my brother uses a wheelchair. They can't visit on foot due to these issues.

The boats pull power for maintenance in the winter and create trip hazards.

The council should see the potential of creating a pedestrianised zone along this road and the carpark. Making it a tourist attraction and boosting finances into the town.

The excuse that the carpark offers monies in the region of £250.000 and it should stay is short-sighted.

The harbour is a site of natural and historical beauty and cars ruin that. Simply relaying the carpark when you have the option of asking the community what they think the site should be used for is a huge missed opportunity.

We are in a state of climate emergency and people are sick of cars in areas like this. Re-surfacing and upgrading this space is a delegation of duty as a council. "

"The humps on entering are a literal stumbling block for many pedestrians.

Traffic in and out can get grid locked when very busy.

Car parking machines baffle a lot of people and often don't work.

Disabled parking backing onto the main thoroughfare is a bit hazardous for everyone when trying to get wheelchairs out the back of a vehicle into moving traffic."

The fact it is a car park is the issue. It would be better if it was pedestrianised along with the road along the front of the harbour, maybe with a park and ride dropping off at Ropery Road car park. You could then use the car park for other purposes such as open air market, dining, cafes etc.

Wheelchair/pushchair access to seating area beside Verity that does not cross car access

Better access to the walkway near the harbour wall.

Not that I have noticed.

No

I have never understood why the pier is used as a car park. In the peak of the summer season, accessing the car park through a melee of people and vehicles going in both directions is a nightmare, with the ever attendant risk of serious injury or worse to holidaymakers and local people. Here the town has a wonderful opportunity to create something unique for local people, businesses and visitors, which for the latter will leave an indelible memory and an increased chance of repeat visits.

My concern is for pedestrians and the absence of a clear legible route to the end of the quay. This should really be along the harbour side, walkway but people end up wandering through the car park especially if they have been to the public toilets which take them away from the walkway. Boat trip sales cabins have their backs to car park here which means it doesn't read as a place to cross over to get to the walkway.

Identify a pedestrian walkway that would run from the main entrance area around the outside of the Harbour Master's Office towards the Lantern Hill area and the viewing area at the end of the Pier. Tie this into the present pedestrian crossing which brings folk from Old Quay Head to the toilets. This might help stop some of the conflict between those on foot and vehicles coming and going the Pier.

More pedestrian walkways required around the perimeter to enjoy the sea views. And pedestrian areas to pass between areas more safely.

I am registered severely sight impaired. The speed bumps at the entrance pose a trip hazard as they are close together and not something you would encounter by a pedestrian crossing. I find walking down to access the car park area is hazardous. My husband has to guide me at busy times through the crowds of people. We often have to step in the road but this often impossible due to the high number of advertising boards placed illegally blocking sections of the road.

Find somewhere else to put a car park. I appreciate this is no bagatelle, but it just shouldn't be a car park. The whole pier side should be pedestrianised.

Giving more space to the area around Verity. Should be set back space with seating into the car park.

I have only used the carpark to walk through regularly to enjoy the views and enjoy the harbour and find the cars quite dangerous as a pedestrian

Keep half a dozen disabled spaces. Landscape the rest.

To be more pedestrian friendly, traffic gets chaotic during the busier months.

It should not be a car park

Parking/waiting along The Quay, between the Royal Britannia Hotel and The Pier Brewery should be completely prohibited except for deliveries (the latter to be only permitted outside peak hours) to enable better and safer flow of traffic and pedestrians. The current level of congestion at peak times caused by parked vehicles is completely unacceptable and dangerous.

The access to the car park is very dangerous especially for small children walking along an overcrowded access road. There are always cars parked which do not seem to adequately policed which add to the hazard as there are lots of pedestrians and people queuing for chip and ice cream forcing other people to walk around cars and vans parked in the road

Safe marked routes for pedestrians

Pedestrian access not good enough.

Pedestrians tend to walk all over, without paying attention to the fact they are in a car park. It is dangerous for them and other users.

there needs to be a dedicated area for pedestrians to walk, at the moment you have to look both in front of you and behind to make sure you are not about to be mowed down

I think we should pedestrianise it.

The approach road down along the quay is a nightmare to negotiate in the summer, a large part of the issue is the advertising hoardings and the Just Eat vehicles blocking the road. This should be made a clear way and policed more effectively.

Yes, the top left of the Ariel image the walkway ends and the pedestrian walkway to the boat landings is basically the road. We have to lead large groups of people including children out into the road to access some of the boat landings. This could be made safer.

Clearly marked access for pedestrians. It isn't obvious that pedestrians should use the walkway by the kiosks.

Access is a nightmare during the summer months with pedestrians having no choice but to walk in the road.

There should be a section for Disabled drivers

Clearer road markings could help as cars often pause and block access. Pedestrians also wander about

"The best way to improve accessibility to the Pier would be to stop it's use as a car park. It seems bizarre that the jewel in the town's crown - boasting incredible views and a spectacular abundance of wildlife - is used to park cars.

As an organisation that has used the Pier regularly for large town events for more than 25 years, we strongly feel the Pier should not be used as a car park and should instead be pedestrianised and used as a cultural area for arts, events and tourist attractions. Anything but a car park really."

As a pedestrian, walking through that area is a nightmare. Cars can't get through, pedestrians can't get through

Would be a better space without cars. Safer for people to walk and enjoy the space on the pier rather than dodging cars.

There are many issues around the use of this land, firstly the access to the car park is poor and dangerous for cars and pedestrians. The vast majority of users that access this area of the harbour are pedestrians and yet the only way of accessing the pier is by a small pavement, which inevitably means people walk in the road. Furthermore, the road to the car park is only single file traffic, with few passing places due to the loading bays, thus adding to the danger for pedestrians. In addition, when boats and ferries are loading with passengers there are a lot of pedestrians that spill out into the carpark which creates more issues as there is not enough pavement space.

From my perspective, I would suggest there is a much wider question here to be answered in that, is a car park the best use of space within this location and should the Council instead be looking to provide alternative facilities for the space and totally removing cars from the area unless required to be there? Can this existing car parking provision be found elsewhere by extending of reviewing the design and layout of other car parks in the town? As a local resident I know this will be very difficult to sell to both the Council, in terms of the loss of existing income generation but also the local community, particularly those who operate businesses from the area but the needs of pedestrians in the harbour area should be prioritised over the private motor car. Traffic circulation in and around the town needs to be re-evaluated so that the destination, particularly for tourists is not to the pier but to other car parks (e.g. Hillsborough, Wilder Road, Landmark etc.) Giving the opportunity to walk and explore other areas of the town. It is still very important that the pier is a destination, but for pedestrians and not motor vehicles. Personally, as a pedestrian I am inclined to avoid the area during the Summer months due mainly to the conflict with traffic movements and car parking along the Quay and the narrowness of existing footways requiring you to walk on the road which puts you at danger from moving vehicles. It is my opinion that the whole area needs a dramatic re-think as opposed to a re-laying out of the existing car park but totally understand that this is very difficult unless an equally lucrative facility can be found to compensate for the potential loss of car parking.

Not enough designated areas for walkers. Badly laid out car spaces. Ticket machines hard to locate. Road markings too small and hardly visible

"As a local harbour resident for over 25 years I use the Pier Car Park almost every day as a pedestrian and driver. I have observed many near misses between pedestrians and vehicles as the current car park layout is not fit for purpose for any user. Significant improvements to the car park layout are required to create separated safe spaces for pedestrians, cyclists and drivers. Particular areas of concern are:

1. The lack of a safe pedestrian priority zone to allow people to walk from the slatted promenade towards the Verity viewing area;
2. The restricted pavement space from Verity towards the North end of the Pier - vehicles park tight along this pavement obstructing access, leaving pedestrians to walk behind the parked vehicles;
3. There is no safe pedestrian route from the North end of the Pier towards Lantern Hill with pedestrians forced to walk into the path of moving traffic and behind parked cars;
4. An extremely dangerous corner by the steps leading to the Verity viewing area where 2-way traffic and pedestrians meet, with no clear safety zoning."

Pedestrianise the whole pier

Slopes to curbs

Clearer signage. Improvements needed for de-cluttering unnecessary signage and clearly marked directions for pay machine (s?), toilets and pedestrian routes (in

addition to clearer - colour designation between parking and pedestrian space. Possible increased parking for disabilities. Removal of trip hazards/clearly marking trip hazards with paint. Resurfacing and painting will provide opportunity to achieve some of these. It will also address issues associated with pot holes, broken concrete and low areas all of which are trip & slip hazards. Evidence of this including low areas accumulating mud can be seen alongside the aquarium building. I have supplied images to GCP 07/05/24 of mud accumulating on concrete within the pedestrian area outside the aquarium.

**Q9. Do you have any suggestions that could be made to the Car Park to improve accessibility and walking around the Car Park to the pier area?**

156 responses were left:

Disabled parking spaces

A simple pavement maze dividing the carpark a little.

Pedestrianise it and utilise it as an entertainment area.

The road to and from the car park is ridiculous hampered by advertising boards.

Get rid of the car park and create a park/ public realm with event space in summer. It's an absolute travesty that the site is wasted on car parking and would so improve Ilfracombe if cars were kept out of the harbour. The shops, bars and restaurants could spill out onto a pedestrian route leading to something interesting.

Not really

Needs a 1 way system at the back of the carpark.

As above.

Better signage and markings, it would be hard to change the layout and keep the volume of spaces. Biggest thing for me was the pier development was supposed to be a three or four stage plan. The old pier was demolished and part one completed but where's the money and development for the next stages? We want the development completed instead of wasting our money on Barnstaple regeneration give us a breakwater.

Have a park and ride from Hillsborough. Pedestrianise the Quay and have cafe and entertainment facilities in the Verity car park.

"I highly suggest you re look at the electric charging ports. For the majority of winter the pier spends half its time under water. That poses a huge risk to electric charging ports.

I also think the pedestrian zone in front of the harbour masters office needs some greenery/ small trees. It needs brightening up"

Stepping over the retaining wall is difficult for disabled people or ones using mobility scooters,

If it has to be a car park it needs pedestrian walk ways clearly marked.

Clearer walkways

Yes perhaps improve by barrier entry in and out. Problems with "boy racers" who drive in and drive out mostly at speed. If barrier not possible could it not be policed by a person ideally someone who is maybe retired. Possible charge for time parked after leaving save having to buy a ticket on entry. Benefitting local businesses as people might be more inclined to stay longer and not governed by the amount of time bought on entry

No

A vehicle free footpath from the Quay (where the tide barrier is) to the footpath on the other side around Verity

Widen & flatten paths with high visibility signage to show pedestrians & car park areas

Define car and pedestrian areas

In my view the access road down the side of the harbour will always be problematic for pedestrians whilst traffic is allowed. An accident waiting to happen.

Close the carpark, relocate it to the promenade by capstone. The carpark then can be used for the market, music venues, and pop up café or restaurants. Access for loading restricted times.

Create a park and ride system using the swimming pool carpark and make our harbour area a vibrant pedestrianised area with live music, pop up stalls and other performing arts

Larger spaces, EV charging point

Make this for pedestrians only during the summer. Offering children's activities, food stalls, entertainment

"I think a park and ride from other car parks further away from the harbour would not only improve the traffic congestion and pollution in town, it would make the pier area safer.

It would open opportunities to develop the pier area which could massively enhance Ilfracombe's appeal to visitors and locals. Ilfracombe harbour is stunning and has massive potential. "

It should be a car park, which would improve walking to the pier area

"Solution, do the right thing, and do not allow cars down there from April to October.

Make it a community hub. Don't say there isn't enough parking, look at places like Padstow, People Park and walk a long way there"

Park and ride

Single lane traffic with passing spots or traffic light controlled, the amount of people walking against the wall rather than on the pavement is a particular problem

Relocate the car park and use the pier for pop up restaurants/ market stalls. The access to the car park is dangerous for pedestrians in the summer months.

I think car parking should be blue badge disabled only to reduce traffic on the quay. It is an accident waiting to happen with kids, dogs, less able bodied etc. in the road and mixing with traffic on busy summer days. Would be more pleasant for everyone and would increase rather than decrease footfall for the businesses

Pedestrianised it. Need to protect spaces for people and the environment.

The whole pier should be pedestrianised and the car park utilised for cafes and live music etc. Cars should be parked in other car parks with a park and ride service.

The road along the Quay down to the pier is dangerous especially in the summer, take the car park away & let everyone - mums with buggies, Wheelchair users, children- be able to safely access the pier which they cannot currently do.

The whole area or at least a large portion should be pedestrianised. If some parking is kept it should be disabled parking only, with a digital sign on entry with how many spaces are available at that time. This will stop people driving up to a full car park, then driving back again along the busy road.

No it's a car park and quite easy to navigate around on foot. You stay out of the way of moving cars and you are fine

No cars would help

I would suggest pedestrianising it so that it can become a place where locals and holiday makers can come and spend far more time and more money.

I think that the number of spaces should be reduced to allow a proper safe walkway all the way around so that cars and people don't mix. It should give pedestrians a good vantage point and allow other activities on the site - not just parking.

Not having any cars

Ban cars

Price

Remove the row of spaces by the contreat pier but at the top of the photo and make that pedestrian space.

"Above"

Please could we get rid of the car park and pedestrianise the Quay, operate a park and ride from the swimming pool area, turn the area into somewhere for street food, anything but a car park. The traffic going up and down the Quay in the summer is horrendous, surely people can walk down there. Thank you

Reduce parking, make yellow walking path like on the working side.



Remove the car park or finish stage 2 of 3 that was promised when re-developing it in the first place. Removing the car park would give businesses room to put seating, fun fair & attractions to bring more people here!

Close the car park and have the whole area for pedestrians

Widen the pavement on the road to it to allow people to stop and eat ice creams, fish and chips etc. Remove all parking on the road. Have an area in the car park where people can park for free for 10 minutes whilst they are picking up their food. Single lane road with bollards preventing parking on pavement. Passing places may work as long as people don't park on them.

Improve the carpark at the old bus station and put more disability parking by the RNLI building

Stop cars using the area as a car park.

"Having some children spaces and disabled would be good. Turn some of the spaces into green spaces to allow people to enjoy literally the best view in town. Such a shame that this stunning pier is a car park and not a space to enjoy with a picnic/pop up market/park. Stop car driving down the road as well as that's the worst part.

I've lived in towns in Oz and New Zealand that use a shuttle bus for those who are able and eliminate cars in beautiful places."

Should not be a car park at all! Should be a pedestrianised area from The Sandpiper and cafes shops and activities on the Pier itself

Getting rid of the car park would improve the pier area. Cars accessing the car park ruin the area for pedestrians. There are other sites where the car park would be more appropriate.

Barriered walkways and paths of rom car park to pier

Personally I would love to see it all be a pedestrian area only although know that maybe affects those who are say disabled or adds to the parking influx in other areas.

Not sure. I have seen however, the walkway on the other side (from the lifeboat house to the Cove) is in a different colour with footprints bedded in, but this is completely ignored by pedestrians. With this in mind, I do feel a similar scheme on the pier car park could be a waste of money, as people will continue to walk wherever they wish, which is usually in the way of moving vehicles.

Yes move he car park. Make the car park into a pedestrian area with regular stalls and events. Build the swimming pool. With the amount of pool users there won't be room for cars to safely park. Think about the public for once and make Ilfracombe the town it used to be. Don't just remark the parking bays. Move parking completely to up by the public swimming pool where there is more room and also put in a zip

wire which lands on the present car park. Also look again at a ferry going from here to Wales.

Build a bigger car park at old bus station

I run a business on The Quay and notice that many cars drive along the Quay for a quick look and turn round and come back. That means there is far more traffic than just car park traffic. This makes the road dangerous for pedestrians, noisy and a less pleasant place than it could be. If you put a barrier near the Sandpiper pub with a charge there for parking only, it would decrease the amount of traffic. Then put road calming measures along the Quay, planters etc. so that it was more pedestrian friendly. Honestly, cars tear down that road and I am always warning parents to hang onto their kids as they leave my premises. Thank you if you took the time to read this.

Reduce the number of parking spaces.

Clearer pedestrian areas

If you don't want to close it as a car park then set of lights quay road widen the pavements making it single file put tables and chairs out 10mph speed limit.

Ban large vehicles; create clear area for other use / pedestrians.

It should not be a car park and should be pedestrianised.

I often do a mini "coastal walk" to do some exercise, and the layout of the car park makes it difficult to walk around the perimeter and see the sea. A perimeter walkway would be good for pedestrians

Probably just to consider the above. It's a wonderful resource and provides much needed parking for the town. In the absence of alternative options, it's important to get any changes right. E.g. ideally no reduction in overall capacity.

The traffic flow needs to be made a one way system

I truly believe there should only be vehicular access to the pier for disabled parking and deliveries, especially in the summer. More should be made of the Larkstone Lane Car Park and Hillsborough Car Park both of which are underutilised with poor maintenance - this would free up the Pier for more tourist facing activities, fairs and public events - all accessed on foot by those able. Traffic along the Quay is dangerous in summer and can ruin what should be a very pleasant stroll to the harbour.

New car park should be around Tesco, like Oxford and Cambridge car parks outside the town, and small electric train should take tourists to Town Centre or electric hybrid bus. We must enter tourism environment eco-friendly battle, with little money we got from London.

"Stop using the area as a car park from April to Oct, and set up concessions i.e. pop-up restaurants with defined seating, stalls, etc.

I believe this would greatly improve the environment and visitor experience, and if set up correctly, would generate greater revenue for the council than the current use.

"

Yes. This is one of the most scenic places in Ilfracombe and is completely inaccessible for cars. They go down the quay road, get jammed, nearly hit pedestrians. In peak season this should not be parking, there is enough in Ilfracombe if people were directed to the others. It should be given over to stalls, a fair, and pedestrians. And those stores/pubs in the quay that say they need deliveries that's fine, they can still do that but turn this amazing place into something a bit more imaginative than car parking and you will get the money still in terms of stall rent, fun fair space, etc. People may even park up nearer the High Street and start to use that a bit more.

Move it to another part of town

Close to traffic in holiday season allowing easier access and local events / crafts / markets

I use the pier as a pedestrian rather than a driver. I feel pedestrian safety on the pier could be better, there are some parts with no pavement. The area should be people focused not vehicles.

Yes, put cars somewhere else. Pedestrians this treasured area. I'm embarrassed to have a council who wants to put a huge, ugly car park in such a spot. Now your chance to do something different. It's 2024, not 1980. The car is considered dirty and outmoded, work for a greener Ilfracombe. Come on Ilfracombe council. Try a little harder.

No

Remove the car park and make the whole road and area a pedestrian zone. I appreciate that there will still need to be some commercial access to ensure the harbour remains a working harbour. Alternative parking in the town needs to be developed and improved.

Doesn't seem to be any structure to it and very dangerous when trying to walk over to verity. Needs to be clear path ways and more friendly to people walking. Also have electric charging points. Wouldn't mind just not having cars down there all together but realise that a lot of Holliday makers use it so that's probably not part of the conversation.

It should not be a car park. It can be used much more productively for the community and would encourage pop up food stalls and places to sit and eat.

It's tricky because of the shape of it and the multitude of uses it serves

This shouldn't be a car park. Use the space differently, pedestrianise the road leading up to it, restaurants can put seating outside. The view from there is fantastic. That's wasted when you're sat inside looking at four walls.

Colour coded walkways

See above

Improve the pathways and allow some more space for picnic benches and other seating to allow more space for people to enjoy the location.

As above. Remove parking opposite shops so an accident doesn't happen!

None

The cars are a noisy smelly unsightly nuisance. Get rid of the lot, excepting emergency access of course, and provide a beautiful welcoming garden and rest area. Use the underused Dotto train to transport visitors to and from all the parking areas around the harbour and beyond.

Change of use. Do not continue to use it as a car park

Walk ways

I don't think the carpark requires fixing. But I think we have many other areas of concerns in Ilfracombe, like the high street, jubilee gardens that's fenced off due to a falling wall.

Alteration to parking layout

No.

Remove parking to elsewhere and use the space for something better like a social space. Market area. Seating or suchlike

The row of car parking spaces that are alongside the walkway where the kiosks are should be removed and the pedestrian access made wider because there are only a few cut throughs along there for people to access the car park and lots of obstacles and different heights of pavement, I can imagine people with disabilities could find this really difficult.

Better disabled access to all areas of the pier

Pedestrianise it from the pub

"• Dramatically reduce the parking on the harbour and allow room for events i.e. gazebos, markets and forms of entertainment which currently operate next to the mini golf.

•Encourage more parking to the rear of the theatre and create parking to replace those lost on the harbour next to the mini golf opposite Wetherspoons (the old pavilion).

•Install digital parking space availability signs to reduce the volume of traffic looking for spaces. "

Yes reduce the car parking and instead make more space for other amenities

In the height of seasons it should not be used as a car park, it should all be pedestrianised and used to hold events i.e. music, markets, stalls, a park etc.

Pedestrianise and remove all traffic

High Vis colour coded pedestrian walk ways areas, disabled parking, general parking, long vehicle parking etc.

Close it

Shame to fill it up with cars, cheaper seasonal parking elsewhere.

I think the pier car park should be pedestrianised and a park and ride from the long stay car parks used during the summer months.

Signs are needed to remind tourists that roads are not for walking on. Put a yellow pedestrian walk way in in yellow to match the one on the opposite side of the harbour, signs that state roads are for cars not for people to walk on. EV charging is just going to reduce the number of parking places and are not necessary. If you put in EV chargers you also need to provide DEI and put in fossil fuel pumps as well. Are you also going to put in a hydrogen supply for hydrogen cars? Are you making the spaces bigger for motor homes, or will these be banned? Are the EVs going to cause problems when we have a storm and the pier is flooded? Storms damage cars so will also damage charging points, vandalism will also be a problem. What will you charge for EV use? Just the car park charge? An EV use charge as well? On the motorway they charge £6:50 per kWh and a parking charge? Will you put in normal EV or Tesla chargers or both or will the harbour masters job be changed to be a parking warden as well and provide adaptors for the normal EV charger so Tesla used can access as well. Are these chargers going to be limited time spaces? Or will any electric car be able to use the space all day and not use the charger? Who is going to monitor their use and issue fines etc., do we get a permanent car park attendant or will the Harbour masters get that job too. Is the new layout going to be suitable for the Dotto to manoeuvre around, or will the Dotto go too? Will the prices be hiked because providing larger spaces means a reduction in revenue? Ensure the parking metres take cash, Cash is King.

Maybe some dedicated pedestrian walkways that do not cross traffic flow where there are no pavement

Steps or ramps or both to be able to access the walk way around the pier

Closing the car park would improve pedestrian access.

Quite simple really, where there are steps add ramps and ensure the walkways line up with each other offering access all the way around the car park and area. The walking pier to the South side of the car park (on which the ticket sales offices are situated) is not wheelchair or disabled friendly due to the large gaps between each beam. As such, anyone with access issues is then forced into the road or cannot access the ticket sales offices. This walkway also ends early and then directs the pedestrians out into the roadway, which is not ideal.

"Please see above. It requires full pedestrian access.

A signs need to be banned outside shops. Trip hazards from boats power cords. No steps or lips anywhere. "

"Siting car parking machines near disabled bays.

Siting disabled bays away from main entrance/exit.

Locating all machines together so they are easily located.

Install a system where drivers know if the car park is full before venturing down and creating more chaos."

See above

An uninterrupted pedestrian path around the Pier from the entrance by old quay past Verity, Lantern Hill, Lundy Booking office, Aquarium to the toilets without having to dodge around cars.

Arrange parking spaces in herringbone style. Even better, enlarge the car park by the swimming pool and have cheap park and ride from there to sea front. Use the pier car park for wooden chalet style trading spaces, street food, craft etc. through the summer.

I do walk around the area quite a lot. There is safe walking on the harbour side all the way to Verity and as long as pedestrians realise it's a car park and be aware of cars I find it hard to believe there is a problem on the other side. I feel the access is fine.

As I live in Ilfracombe I chose to walk, I find cars going to and from the car park cause disruption to pedestrians on the quay and within the car park itself. Close it as a car park and utilise the car park on the other side of the harbour and the Hillsborough car park too. Make the harbour area a welcome place to visit.

Rebuild the pier you said you would where is stage 2 and 3 of rebuild?

Do away with the car park, make space for disabled parking only, with drop-off spots/turning circles for delivery vehicles and those dropping of luggage for stays on Lundy Island. The pier is already closed for certain activities (e.g. the annual funfair and boat storage in winter) so why not turn both the pier and the access road into relaxing, full-time public amenity largely free of traffic?

"Surface treatment at the entrance to the car park to link the toilets area to the harbour side walkway. Also removal or re-arrangement of boat trip sales offices in this area so pedestrians can see the walkway and get to it from the toilets. Removal of parking spaces in the top left of the aerial image where the walkway discharges pedestrians into the car park would make sense so people have a direct and clear route to the end of the quay.

I would like to see these improvements as part of a wider plan to improve The Quay (road to the harbour) which is pretty awful for pedestrians to navigate. Narrow pavements, parked vehicles and signage all obstruct pedestrian movement and access. This whole street needs at-level surface treatment preferably with traffic reduced to single file (traffic light-controlled at both ends?)"

As above.

As above. Clear walkway for pedestrians around entire perimeter.

Enforce removing advertising boards illegally placed on the quay access road. Limit the number of advertising boards that can be placed on pavements outside businesses to free up space on pavements and to make it safer Remove speed bumps

Having a car park there competing with pedestrians is ridiculous. It's so dangerous especially when it's busy. I recommend removing the carpark from this location and make it no car zone and have seating along the row and have food stalls etc. in the car park over the summer period.

See above.

Having an electronic system on the edge of town saying when the car park is full so people don't create traffic getting there when it's full

I would prefer not to have a carpark or at least reduce its size in order to embrace the beauty of one of the oldest chapels in the UK along with the statue, fishing, watching the waves and hopefully the tidal swimming pool. Whilst it may seem there would be a loss of revenue from the parking fares I believe it would bring more trade as a real destination as a place of beauty to visit along with maybe additional seating and cafe. Would a park and ride scheme work?

Get rid of the carpark. Make something beautiful. It's as ugly as sin, and denigrates the whole area. It could be a national talking point. Instead, it's an ugly mess that disinclines one to visit.

Limit car spaces and introduce a park and ride bus from the bigger car parks (e.g. the swimming pool car park or the car park behind the petrol station, both of which are almost always nearly empty!) Create areas for pop up street food venues, markets or live music/events during summer/busier months, keeping it free during winter for the boats. Best of both worlds!

This area should hold an outdoor market with pop up food huts and eating areas during the summer holidays. This would then make the road leading to this area safe for pedestrians and a much nicer environment for all users and business owners.

A strategic aim should be to significantly reduce the amount of parking available at the harbour so that the space can be used for more imaginative and sustainable purposes. Having a prime open area in such a spectacular location being used primarily for parking is extremely disappointing and suggests a lack of imagination and ambition for what Ilfracombe could be.

Making an access road from Cheyne beach car park possibly demolishing the toilets to gain access to the harbour car park. This would allow The Quay to be pedestrian only. It would make it much safer. The quay is one of the towns' greatest asset, it would allow people to loiter and not always trying to safely squeeze past people. It could give the quay a Mediterranean vibe. This could be one of the most transformational changes to the harbour.

Traffic calming as some people enter and leave the car park driving far too fast.

A clear defined pedestrian area to walk around car park to get out/in.

Define /create pedestrian and driver areas.

Maybe make all the bays currently facing the harbour a pedestrian area (on the aerial shot that would be the top row of bays)

I think it should be more of an amenity space with trees / plants / walkways. It's in a prime position. The road along should also be mostly pedestrianise and have more seating areas for cafes / restaurants

Clear pedestrian signage and also clearer signs for drivers as to the direction they should drive around the car park.

As above

It shouldn't be a car park - that's the best way to make it pedestrian friendly and maximise its impact to the community and economy.

"A pedestrian first approach.

One issue is pedestrians have to cross from the pavement on the left hand side which takes them as far as the roundabout over to the pedestrian walkway by the kiosks.

This doesn't flow well and is confusing so you consequently get pedestrians all over the place.

Personally I am a pedestrian rather than a user of the car park spaces. "

Possibly close the road during peak times so it's safe for all and cafes can make better use of the outdoor space too.

Similar to the harbour side there could be marked walkways - must not forget cars need to park somewhere this is lacking in the town. No spaces should be lost

Clearer walkways. Change the layout of the spaces to allow a clear pedestrian space

Wholeheartedly support reorganising the pier to make it a better experience for pedestrians. With ample parking nearby I'd support removing the parking and introducing a market, food stalls etc. too make it a destination for visitors to enjoy.

As above, pedestrianise it and make it available to all - not just those wishing to park a car.

Not sure it's possible but widen the road so there is 2 way traffic. Restrict shops to not have merchandise outside to clear some space for pedestrians.

If you must have it as a car park significantly reduce the spaces particularly near the walk ways. Have a spaces available indication at the start of pier road near sandpiper to reduce the senseless stream of cars that have to turn round as no spaces. This makes walking along the road to the pier dangerous and unpleasant. Most shops have pavement signs which means pedestrians are forced onto the road. But for preference don't have cars down there at all!

"As the biggest user of the area is evidently pedestrians it makes a lot more sense for the car park to be closed with access only given to the harbour between 7-9 to



allow for delivery's to shops and restaurants along the harbour, special access should be given to the Lundy Company to allow them to load and unload the Oldenburg. The road should be closed from the Sandpiper Pub, which will allow traffic to access houses on Capstone Road.

Cars will be able to use carparks in the old bus station or park out of town like many coastal towns now encourage. One carpark that could be better utilised is the Swimming Pool car park. This site could be extended or turned into a multi-storey car park. Users could then be encouraged to take the short and very pretty walk down to the harbour past the Lyme Kiln, or use the park and ride train which can park at the bus stop by the bus station. This will not only make the harbour a much safer space but also a lot more inviting. Independent business will thrive as pedestrians won't be funnelled down narrow pavements. This change will allow the harbour to become an area that can be accessed by all people including those with disabilities as they will be able to use the road space to move around.

The old car park could then be put to much better use which could include: weekly markets, restaurants, events with live music such as Sea Ilfracombe, Fun Fair and Community events like classic car shows. This will all boost tourism massively and help encourage car users to either use a different mode of transport to visit or take the short walk to the harbour. "

A safe walkway could be introduced within the revised layout if a total re-think is not forthcoming

Pedestrianise the area and allow families to enjoy a safe area with no cars.

Designate certain areas to walkers in a bright paint much like seen at other areas in Ilfracombe such as the opposite side of the harbour, relocate ticket machines etc.

"Prioritising pedestrian walkways, creating one-way traffic flow and installing raised curbs/low safety barriers are ways to improve accessibility and remove dangers for all users. For example:

1. Create a pedestrian priority zone from the slatted promenade towards the Verity viewing area by removing car parking spaces in this area;
2. Widen and extend the pedestrian pathway that runs from the Verity viewing area to the North end of the Pier and then onwards towards Lantern Hill. This should be protected from cars by a raised curb and/or a low safety barrier preventing vehicles from overhanging and obstructing the pathway;
3. Create a one-way traffic flow around the Pier car park to avoid the oncoming traffic clashes occurring at the corner by the Verity viewing area steps. This could be achieved by removing car park spaces near the corner of the Lundy booking office and directing traffic entering from the Quay one way towards the North end of the Pier then past Verity and back out towards the Quay. This would result in only one short section of 2-way traffic going past the Harbour Master's office/Aquarium/toilet buildings;
4. Improved traffic calming speed bumps would also improve pedestrian safety near the one zebra crossing at the car park entrance."

## Pedestrianise the whole pier

"By increasing 'parking space size' there will be less available parking spaces in total, reducing accessibility to car users. By increasing overall area used for parking spaces there will be an overall reduction in space available for pedestrians reducing pedestrian accessibility.

Pedestrians already have access to all areas of the car park. Imposing restrictions on pedestrian movement would be detrimental to the freedom to roam and enjoy the available space by pedestrians. The existing curbed areas already give pedestrians 'safe places'. Improving pedestrian safety from cars can only be sensibly achieved by restricting vehicle access to areas of the car park. This which would increase the cost and reduce accessibility overall.

Relocating parking meters from 'pedestrian safe' curbed areas will facilitate removing those safe curbed areas freeing up small amounts of parking space, but at what cost and benefit to taxpayers?

Installing EV chargers will reduce the available space for everyone else other than those who own EVs. Valuable space will be allocated to fuel the small proportion of cars that use electricity when the area of the resurfacing proposals should be available to all vehicle owners and pedestrians alike. Therefore this proposal would be discriminatory, reduce accessibility, and increase cost to the taxpayers in a prime and very limited area.

Although my feedback may seem negative the resurfacing of the car park area on Ilfracombe Pier is a good proposal. This would also demand relining and defining space allocation. Also resurfacing could encompass the removal of trip hazards such as pedestrian movement across curbs. Other than that, please do not waste our money or install restrictive and 'Nanny State' changes thus reducing accessibility to all."

"Clearly identifiable (possibly coloured) pedestrian areas will improve access as will ensuring these pedestrian spaces cannot be driven onto by non - authorised vehicles.

NB. If these works are authorised. PLEASE, PLEASE carry this out as quickly as possible between Nov & early March. Working around boats in/out. Early Nov (straight after October half term) requesting extension of boat insurances for the duration of the works? No doubt GCP to advise here."

## Equality Information

Section 149 of the Equality Act 2010 applies to public sector organisations, whereby Local Authorities must have due regard to the 8 protected characteristics (age, disability, sex, gender reassignment, pregnancy and maternity, race, religion/belief, sexual orientation (and marriage and civil partnership in employment) in its decision making.

Not all questions were answered – percentages based on number who did respond.

### Equality Protected Characteristics:

There were no prevalent themes received in the responses from protected characteristics.

What is your age?

- 19 and under = 1 (0.59%)
- 20 to 24 = 2 (1.18%)
- 25 to 34 = 13 (7.69%)
- 35 to 49 = 42 (24.85%)
- 50 to 64 = 66 (39.05%)
- 65 to 74 = 34 (20.12%)
- 75 to 84 = 5 (2.96%)
- 85 and over = 0
- Prefer not to say = 6 (3.55%)

Do you consider yourself to have a disability (according to the Equality Act 2010)?

- No = 141
- Yes = 16
- Prefer not to say = 12

How would you describe your ethnicity?

- White = 147 (86.98%)
- Prefer not to say = 22 (13.02%)
- Asian, Asian British, or Asian Welsh = 0
- Mixed or multiple ethnic groups = 0
- Other ethnic group = 0

What is your religion or belief?

- No religion = 89 (52.66%)
- Christian = 50 (29.59%)

- Prefer not to say = 28 (16.57%)
- Other religion = 2 (1.18%)
- Buddhist = 0 (%)
- Jewish = 0 (%)
- Hindu = 0 (%)

#### Sex

- Female = 82 (48.52%)
- Male = 77 (45.56%)
- Prefer not to say = 10 (5.92%)
- Other = 0

#### Please confirm if this is the same as registered at birth

- Yes = 152 (89.94%)
- Prefer not to say = 3 (1.78%)
- No = 14 (8.28%)

#### Sexual orientation

- Straight or Heterosexual = 121 (71.60%)
- Prefer not to say = 38 (22.49%)
- Bisexual = 0
- Gay or Lesbian = 10 (5.92%)
- Other = 0
- Pansexual = 0
- Other sexual orientation = 0

The results of the equality information responses will be considered alongside the census information for the North Devon Council area. Equality and diversity monitoring can help identify current and future needs, possible inequalities including problems accessing or using services and information, as well as checking that a cross-section of people have been reached and given their views. Results have been published in an anonymised way.

Please note that percentage figures provided are approximate and shown to up to two decimal places.